



Task Title: HVAC Troubleshooting

OALCF Cover Sheet – Learner Copy

Learner Name: _____

Date Started: _____

Date Completed: _____

Successful Completion: Yes ☐ No ☐

Goal Path: Employment ☐ Apprenticeship ☐

Secondary School ☐ Post Secondary ☐ Independence ☐

Task Description: The learner will conduct internet searches to find possible reasons for common appliance issues.

Main Competency/Task Group/Level Indicator:

- Find and Use Information/Read continuous text/A1.2
- Use Digital Technology/D.2

Materials Required:

- Pen/pencil and paper
- Computer or digital device

Task Title: HVACTroubleshooting_A_A1.2_D.2

Learner Information

Heating, Ventilation and Air Conditioning (HVAC) mechanics and technicians often provide advice about common appliance issues. They may use internet searches and HVAC online forums to troubleshoot or ask other experts for advice.

Conduct internet searches to answer the worksheet questions.

Work Sheet

Task 1: A customer with a Kenmore refrigerator is complaining that the temperature in the freezer is not cold enough. List two possible reasons and solutions.

Answer:

Task 2: A customer with an LG refrigerator is complaining that the water dispenser is not working. List two possible reasons and solutions.

Answer:

Task 3: A customer with a Whirlpool refrigerator is complaining that the door swings too much. List two possible reasons and solutions.

Answer:

Task 4: A customer with a Samsung refrigerator is complaining that the fan inside is making a lot of noise. List two possible reasons and solutions.

Answer:

Task 5: A customer with an Inglis refrigerator is complaining that there is water leaking from the bottom of the fridge. List two possible reasons and solutions.

Answer:
