



Task Title: Job Profile – Food and Beverage Servers

OALCF Cover Sheet – Practitioner Copy

Learner Name: _____

Date Started: _____

Date Completed: _____

Successful Completion: Yes No

Goal Path: Employment Apprenticeship

Secondary School Post Secondary Independence

Task Description: Use the Ontario Job Profiles website to find information about Food and Beverage Servers.

Main Competency/Task Group/Level Indicator

- Find and Use Information/Read continuous text/A1.2
- Use Digital Technology/D.2

Materials Required:

- Pen/pencil and paper
- Computer or digital device

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Notes for Instructors/Practitioners

To explore a different job of interest, your learner can search for a job profile for one of the top 500 jobs in Ontario. The questions below can be answered based on any job profile on this site:

<https://www.services.labour.gov.on.ca/labourmarket-ui/search>

This task is also included in the task bundle “Employment: Job Exploration” in which it has been adapted for each of the top 10 job postings in Ontario in 2024.

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Learner Information

Learning more about a specific job that interests you can help you in your job search.

Go to the Job Profile webpage for Food and Beverage Servers:

<https://www.services.labour.gov.on.ca/labourmarket-ui/jobProfile?nocCode=65200>

Work Sheet

Task 1: List three different names for food and beverage servers.

Answer:

Task 2: List three places food and beverage servers may be employed.

Answer:

Task 3: What is the educational requirement for this job?

Answer:

Task 4: List three specialized skills required for this job.

Answer:

Answers

Task 1: List three different names for food and beverage servers.

Answer: Any three of

- assistant waiter/waitress - food and beverage services
- banquet captain
- banquet headwaiter/headwaitress
- banquet server
- banquet waiter/waitress

Task 2: List three places food and beverage servers may be employed.

Answer: They are employed in restaurants, hotels, bars, taverns, private clubs, banquet halls and similar establishments.

Task 3: What is the educational requirement for this job?

Answer: Completion of secondary school may be required. An apprenticeship program is available in Quebec and Saskatchewan. Formal waiters/waitresses may require completion of a one or two-year apprenticeship or college program. Responsible beverage certification (Smart Serve) is usually required when serving alcoholic beverages.

Task 4: List three specialized skills required for this job.

Answer: Any three of: Cleaning, Customer Checkout, Food Safety, Food Service Experience, Food Preparation, Cooking, Bill Preparation, Payment Processing, Brand Experience, Cash Handling.

Performance Descriptors

Levels	Performance Descriptors	Needs Work	Completes task with support from practitioner	Completes task independently
A1.2	scans text to locate information			
	locates multiple pieces of information in simple texts			
	follows the main events of descriptive, narrative and informational texts			
	obtains information from detailed reading			
	begins to identify sources and evaluate information			
D.2	selects and follows appropriate steps to complete tasks			
	locates and recognizes functions and commands			
	makes low-level inferences to interpret icons and text			
	begins to identify sources and evaluate information			

This task: Was successfully completed Needs to be tried again

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Learner Comments:

Instructor (print):

Learner (print):
